

## Package Content



Camera ×1



Positioning Map ×1



Power Adapter ×1



Screw Package ×1

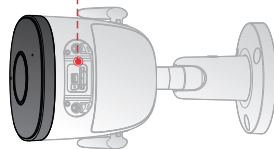
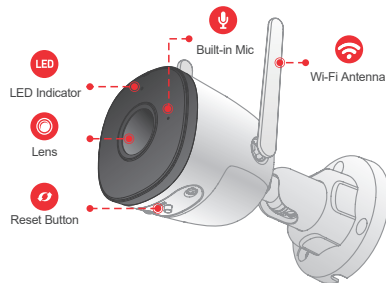


QSG ×1



Waterproof Connector ×1

## Camera Introduction



The pattern of the LED indicator is included in the following table.

LED Status	Device Status
Off	<ul style="list-style-type: none"> <li>Powered off/LED turned off</li> <li>Rebooting after reset</li> </ul>
Red light on	<ul style="list-style-type: none"> <li>Booting</li> <li>Device malfunction</li> </ul>
Green light flashing	<ul style="list-style-type: none"> <li>Waiting for network</li> </ul>
Green light on	<ul style="list-style-type: none"> <li>Operating properly</li> </ul>
Red light flashing	<ul style="list-style-type: none"> <li>Network connection failed</li> </ul>
Green and red light flashing alternately	<ul style="list-style-type: none"> <li>Firmware updating</li> </ul>

### Voice control works with Alexa or Google Assistant

- You can control your camera using just your voice with Alexa or Google Assistant-enabled devices.



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Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

## Operating with eezo APP

### Step 1

Scan the following QR code or search "eezo" in Google Play or App Store to download and install the app.

**Note:** If you have installed the app, update it to the latest version.



### Step 2

Run eezo App, and then register an account for the first use.

### Step 3

Connect the camera to power source with the power adapter.

# About the Guide

- This manual is for reference only. The operation of the actual product shall prevail if there is any inconsistency.

- All the designs and software are subject to change without prior written notice.

- All trademarks and registered trademarks mentioned are the properties of their respective owners.

- Please visit our website or contact customer service if there is any problem when using the device.

- If there is any uncertainty or controversy, we reserve the right of final explanation.



Thank you for choosing eezo

## Step 4

Wait for booting to be finished, and then the camera indicator flashes with green light.

## Step 5

Do the following operations to finish adding camera.

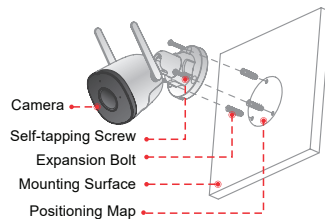


**Note:** • If you have more than one camera, do step 5 to add them one by one.

- If the Wi-Fi network has changed or the indicator status goes wrong, reset the camera, and then do step 5 to add it again.

# Installing Camera

**Note:** Make sure that the mounting surface is strong enough to hold at least three times of the device weight.



**Step1** Drill screw holes on the mounting surface as the positioning map shows, and then put in the expansion bolts.

**Step2** Attach the pedestal to the mounting surface with the self-tapping screws.

**Step3** Power up the camera, and then adjust the lens to the ideal angle.

# FAQ

► **Q: The device cannot boot up or work as expected?**

Check the LED indicator status. If the light is not in green, press and hold the reset button for 10 s to reset the camera.

► **Q: How to connect the camera to another Wi-Fi network?**

- If the camera is online, select **camera> settings>Device Setting> WLAN>Network Config** to change the Wi-Fi connection on the app.
- If the camera is offline, reset the camera, and then configure the camera again.

► **Q: Connection takes too long?**

- Check if the distance between the camera and the router, and that between the camera and the smart phone is both within 5 m (16.4 ft) during the connection.
- Check the Wi-Fi configuration of the router: Select the channel to auto, and the mode to 11bgn mixed.

► **Q: When the micro SD card is full, how is the recorded video saved?**

When the micro SD card is full, the system will overwrite the previous recorded videos. Save the important information in time.

# Troubleshooting

Problem	Solution
<b>Cannot configure the camera</b>	<ul style="list-style-type: none"><li>• Make sure that your smart phone and the camera are within range of your Wi-Fi router.</li><li>• Make sure that the LED indicator on the camera is flashing green .</li></ul>
<b>How to find the camera Wi-Fi password</b>	It is the safety code on the device label.
<b>No picture or device is offline</b>	<ul style="list-style-type: none"><li>• Make sure that the LED indicator on the camera is flashing green. See "LED Status" section for details if otherwise.</li><li>• Make sure that the camera is properly connected to power using the included USB power adapter.</li><li>• Reposition the camera, router, or both to improve signal strength.</li></ul>
<b>Picture is not clear</b>	<ul style="list-style-type: none"><li>• Check the camera lens for dirt, dust, and spider webs. Clean the lens with a soft, clean cloth.</li><li>• Remove the vinyl cover on the camera lens.</li></ul>
<b>No audio</b>	<ul style="list-style-type: none"><li>• Make sure that audio function on camera is turned on.</li><li>• Make sure that audio is turned up on viewing device.</li></ul>
<b>Human detection does not work</b>	Make sure that you have enabled Human Detection in the Device Settings interface of eezo App.
<b>Camera stuck downwards</b>	Check Privacy Mode setting on eezo App.
<b>Fail to scan QR code</b>	<ul style="list-style-type: none"><li>• Clean the camera lens of your smart phone.</li><li>• Make sure that there is enough light on the QR code.</li><li>• Do not hold the QR code too close to the camera.</li></ul>